

TERMS AND CONDITIONS

These terms and conditions for services (these “Terms”) apply to all services provided by IDEA Lab Kids Wesley Chapel (“Service Provider”). When you register for a program, you agree to these Terms.

Enrollment and Program Confirmation

You will receive an enrollment acknowledgment via email within three (3) days of enrolling in a program. This does not mean the program will occur. You will receive a program confirmation via email prior to the program start date confirming that the program will be held. If the program has been rescheduled, or if a program has not met the required enrollment minimum, a notification of the change in program status will be sent as soon as feasible, but no later than five (5) business days prior to the program start date.

Each program has a minimum student enrollment requirement to be offered. Idea Lab Kids reserves the right to cancel programs at any time or offer a substitute program.

Refund & Cancellation Policy

You understand that enrollment reserves a spot and that staffing, scheduling, and materials are planned based on registrations. If you need to change your plans, the following policies apply.

After School Program (Semester Enrollment; Weekly Billing)

Important Terms

- Enrollment applies to one (1) student and is subject to availability.
- Weekly charges apply during the enrollment term regardless of absence, weather closures, acts of God, or announced Lab holidays (see LEXA class schedule).
- Processed payments are non-refundable.
- If a child is dismissed/expelled, no refunds will be provided.

Deposit / Registration Fees

- A deposit equal to four (4) weeks of the selected membership option is required to reserve a space.
- The deposit is non-refundable and will remain as a credit on your account while enrolled. Families who re-enroll may carry the deposit credit forward from year to year.
- The deposit credit will be applied to the last charges due at the end of enrollment (including charges due during a required notice period and/or any tuition obligation under the withdrawal/early termination terms below).
- If program rates increase after your original enrollment, the deposit credit will be applied at its original dollar value. You are responsible for any remaining balance due.

Changes / Transfers (After School Packages)

Requests to change an After School membership option (including number of days per week) must be submitted in writing and are subject to availability.

Upgrades (adding days / moving to a higher option)

- There is no administrative fee to upgrade.

- Upgrades may take effect immediately upon approval and availability. Any additional weekly charges will apply starting the effective date.

Lateral Changes or Downgrades (reducing days / moving to a lower option)

- Approved lateral changes or downgrades incur a non-refundable administrative fee equal to one (1) week of tuition at the student's current membership option rate (based on the option the family is changing from).
- Because spaces are limited and difficult to replace mid-semester, downgrades take effect only at the start of the next semester.
- Downgrade requests must be submitted with at least thirty (30) days' notice prior to the requested change date.
- Weekly charges remain due at the current membership option level through the end of the current semester.

Withdrawal / Cancellation Terms (After School Semester Enrollment)

Withdrawal at a Semester Break

- To withdraw at the end of a semester, you must email a cancellation request to wesleychapel@idealabkids.com with at least thirty (30) days' notice prior to the end of the semester (or prior to your next scheduled payment date, whichever occurs first).
- You are responsible for all weekly charges through the end of the semester.
- Your deposit credit will be applied toward the final charges due, and you are responsible for any remaining balance.
- No refunds will be provided, including (but not limited to) the deposit/registration fees and any tuition already paid.

Mid-Semester Withdrawal (Early Termination)

- If you withdraw during an active semester, you must email a cancellation request to wesleychapel@idealabkids.com with at least thirty (30) days' notice.
- You are responsible for all weekly charges during the notice period and continuing through the earlier of:
 - the end of the current semester, or
 - the date the student's space is filled (as defined below).
- Your deposit credit will be applied toward the final charges due under this tuition obligation. You are responsible for any remaining balance.
- No refunds will be provided, including (but not limited to) the deposit/registration fees and any tuition already paid.

Sibling Discount Policy

For families with more than one child enrolled in the Afterschool program, a sibling discount of 5% will be applied to each additional child's Afterschool tuition after the first enrolled child (first child billed at full tuition). Eligibility is limited to children from the same household. The sibling discount applies to Afterschool tuition only and excludes registration fees, materials/supply fees, late fees, and any other ancillary charges. Discounts may not be combined with other promotions, discounts, or credits unless explicitly authorized in writing.

Outstanding Balances

After cancellation is processed, you remain responsible for any unpaid balances incurred through the applicable notice period and/or tuition obligation described above.

Definition of “Filled” (Comparable Plan)

A space is considered “filled” only when a new student has completed registration, payment setup, and begins attendance in the same or higher membership option (same or greater number of days per week) as the withdrawing student’s plan. If a replacement enrollment is for a lower membership option (fewer days per week), the space will not be considered filled for purposes of ending the withdrawing family’s tuition obligation.

Summer Camp Packages (Subscription/Membership)

Important Terms

- Membership applies to one (1) student and is subject to availability.
- Weekly charges apply during the membership term regardless of absence, weather closures, acts of God, or announced Lab holidays (see LEXA class schedule).
- Additional advertised discounts do not apply to this membership after January 20.
- Processed payments are non-refundable. If a child is expelled, no refunds will be provided.

Changes / Transfers (Packages)

- Written transfer requests are allowed any time (if space is available) with a \$25 administrative fee.

Cancellation / Refund Policy (Packages)

Email cancellation requests to wesleychapel@idealabkids.com.

- Cancel by April 15: Refund issued minus the registration fee and first week of tuition.
 - Cancel April 16–June 1: No refund, but no additional payments required.
 - After June 1: No cancellations are permitted and no refunds will be provided. You remain responsible for payment of the full package cost (including any remaining scheduled payments), regardless of attendance or participation.
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Camps, Workshops, Events and Other Non-Subscription Programs

1. Cancellations made thirty (30) calendar days or more in advance of the program date will receive a full credit minus a \$25 administrative fee to be used on future enrollments. If a refund is requested, a 25% administrative fee will be deducted from the refund issued to your original form of payment.
 2. Cancellations made within fifteen (15) to twenty-nine (29) days in advance of the program date will receive a 50% credit to be used on future enrollments. Refunds are not available.
 3. Cancellations made fourteen (14) days or less of the program start date will receive no credit or refund.
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Declined Card / Failed Payment Policy

- **Payment Method:** Tuition is paid by auto-draft using the card on file.
- **Declined Payments & Notifications:** If a payment is declined, an automated email notification is sent immediately at the time of the failed charge.

- **24-Hour Grace Window (No Fee):** Families have **24 hours** from the time of the decline notice to update their card information through the subscription portal. **No declined payment fee will be assessed during this grace period.**
 - **Second Attempt + Director Intervention:** If payment is not resolved within the 24-hour grace period, a second auto-draft attempt will occur. If the **second attempt is declined**, the family must **contact the Director**. The Director will manually intervene to **re-establish auto-draft** and bring the account current with a valid card.
 - **Declined Payment Fee (Once Per Billing Cycle):** A **\$20 declined payment fee** will be applied **once per billing cycle** if payment is not resolved within the 24-hour grace period and requires manual intervention after a second failed attempt.
 - **Past Due Status:** If the account is not brought current within **5 days** of the initial decline, the account will be placed on **Past Due** status and the student's attendance may be paused until the balance is paid in full and a valid card is on file.
 - **Reinstatement:** Attendance resumes once the balance is paid and auto-draft is successfully re-established.
 - **Any fees assessed must be paid before services continue.**
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Inclement Weather / Sick Policy If we cancel a camp due to weather, or if your child needs to attend school because of a make-up day, you will receive an Idea Lab Kids Wesley Chapel credit valid for one year toward future enrollment.

We cannot offer refunds for days that a child cannot attend due to illness, partial days missed, or any other reasons. Registering for a program indicates that you understand and agree to this policy and our other policies listed here.

For subscription/membership packages (Summer Camp Packages and After School Packages), weekly charges will still apply during the membership term regardless of whether services are provided during that week due to your child's absence, inclement weather, acts of God, or announced Lab holidays (see checkout terms).

All cancellation requests, transfer/change requests, and other refund-related requests must be emailed to wesleychapel@idealabkids.com.

NOTE: Virtual / Closure Contingency

Should the community health situation or inclement weather dictate that it is not safe to hold in-person programs, an attempt will be made to move the program online (Zoom). Supplies (if plausible) will be provided for parents to pick up or material lists provided if pick up is not possible. No refunds or credits will be offered for those circumstances beyond our control. Program content may be altered to accommodate a virtual program experience.

If Idea Lab Kids Wesley Chapel is forced to close due to circumstances beyond our control and an online alternative cannot be provided, an internal credit will be issued valid for any Idea Lab Kids Wesley Chapel event for one (1) year from the first scheduled date of that program.

Student Substitutions / Transfers

Student substitutions are not permitted, except as allowed under the applicable Packages transfer policy above.

Student No Show

If a student fails to attend a program, no credit or refund will be issued.

Student Non-Discrimination Policy

We do not discriminate against individuals with disabilities who attend our programs.

Release of Liability/Waiver

In consideration of being allowed to enter and/or participate in any camp, field trip, birthday and/or program by IDEA Lab, the undersigned, on his or her behalf, and on the behalf of the participant(s) identified below, acknowledges, appreciates, understands, and agrees that:

1. I acknowledge and understand there are risks associated with participation in The IDEA Lab activities and the use of the play area and including but not limited to: contusions, fractures, scrapes, cuts, bumps, paralysis, or death.
2. I further acknowledge and understand that there are risks associated with participating in specific camps, field trips, or programs offered by IDEA Lab due to the use of paint, clay, glue, scissors, chalk, and other items associated with the specific event attended. These include, but are not limited to: skin irritation, blindness, poisoning, or death.
3. I willingly assume the risks associated with participation and accept that there are also risks that may arise due to OTHER PARTICIPANTS, which I also willingly assume.
4. I agree that I shall comply with all stated and customary terms, posted safety signs, rules, and verbal instructions as conditions for participation in any party and/or program by The IDEA Lab.
5. I HEREBY EXPRESSLY WAIVE AND RELEASE, ON BEHALF OF MYSELF AND MY CHILD OR CHILDREN, ANY AND ALL CLAIMS, NOW KNOWN OR HEREAFTER KNOWN, AGAINST IDEA LAB KIDS Wesley Chapel AND ITS OWNERS, AGENTS, EMPLOYEES, AFFILIATES, SUCCESSORS, AND ASSIGNS (COLLECTIVELY, "RELEASEES"), ON ACCOUNT OF INJURY, ILLNESS, DISABILITY, DEATH, OR PROPERTY DAMAGE ARISING OUT OF OR ATTRIBUTABLE TO MY CHILD'S PARTICIPATION IN THE ACTIVITIES OR SERVICES OFFERED BY IDEA LAB KIDS Wesley Chapel, WHETHER ARISING OUT OF THE ORDINARY NEGLIGENCE OF IDEA LAB KIDS Wesley Chapel OR ANY RELEASEES OR OTHERWISE. I COVENANT NOT TO MAKE OR BRING ANY SUCH CLAIM AGAINST IDEA LAB KIDS Wesley Chapel OR ANY OTHER RELEASEE ON BEHALF OF MYSELF OR MY CHILD OR CHILDREN, AND FOREVER RELEASE AND DISCHARGE IDEA LAB KIDS Wesley Chapel AND ALL OTHER RELEASEES FROM LIABILITY UNDER SUCH CLAIMS. THIS WAIVER AND RELEASE DOES NOT EXTEND TO CLAIMS FOR GROSS NEGLIGENCE, WILLFUL MISCONDUCT, OR ANY OTHER LIABILITIES THAT NORTH CAROLINA LAW DOES NOT PERMIT TO BE RELEASED BY AGREEMENT.
6. I shall defend, indemnify, and hold harmless Idea Lab Kids Wesley Chapel and all other Releasees against any and all losses, damages, liabilities, deficiencies, claims, actions, judgments, settlements, interest, awards, penalties, fines, costs, or expenses of whatever kind, including reasonable attorney fees, the costs of enforcing any right to indemnification under this Release, and the cost of pursuing any insurance providers, arising out or resulting from any claim of a third party related to my child's participation in the Activities, including any claim related to my own negligence or my child's negligence.

Intellectual Property

By registering for our programs, you agree and acknowledge that our training materials are protected by U.S. and international copyright laws. Therefore, you cannot reproduce, distribute, create derivative works of, or publicly

display/perform such materials. In addition, you agree not to use the company's training materials, including but not limited to the concepts and ideas expressed in the training, to create a competing product/service.

Newsletter & Marketing

By registering for our programs, you are also signing up for our newsletter and occasional marketing emails. You can opt out at any time.

Notice of Exemption

I acknowledge that I have been informed that this program is not a licensed childcare facility. I also understand this program is not required to be licensed by the North Carolina Division of Child Development and Early Education and this program is exempt from state licensure requirements.

Emergency Contact Information and Medical Conditions

It is the sole responsibility of the parent/legal guardian to ensure that the Service Provider has current emergency contact information in addition to any pertinent medical conditions or allergies. This information can be updated in your Family Account. It is important you create your account prior to the first day of student participation. If you haven't already created your free account, please do so by going to <https://app.lexaclass.com/register> and following the on-screen prompts to get registered. Please make sure to add each authorized pickup person as a guardian with their own unique phone number and mailing address in the Lexa account. This allows each of these individuals to enter their phone number and check in and out your children.

Meals and Snacks

No meals or snacks are provided by the Service Provider. If a snack time or meal time is scheduled, parents should provide appropriate food for their child. Students should have a water bottle labeled with name. Please do not pack snack or lunch items that contain peanuts or any tree nuts. Some programs may provide a purchased lunch as an add-on option. These will be selected by the parent and purchased from local restaurants. Idea Lab Kids assumes no liability for food items purchased on your behalf at your request.

Late Pick-Up Fees

Children must be picked up from their designated program on time. All children must be picked up by closing time. Except for a first-time instance of tardiness, a late penalty will be imposed if your child is picked up after the designated dismissal time. The late pickup fee is \$15 up to 15 minutes, and an additional \$15 per 15 minutes thereafter, billed in 15-minute increments. These fees will be charged directly to your account and payable immediately. If you expect to be late, please call to advise us, so that we may reassure your child.

Photo Release

I understand that my child(ren) or I may be photographed and/or videoed while participating in the Activities. I grant permission to Company and any of its affiliates to use my likeness and/or image in photographs, videos, or other recordings for advertising, promotion, or any other legitimate purpose.

Use of Third-Party Services

By registering for a program that involves a third-party service, you agree to the third-party's terms and conditions for using their respective services and content. Lyricos Learning, LLC, dba Idea Lab International (the "Company") and its Franchisees offer certain third-party services such as coding programs, tutoring, and other specific courses provided by third-party entities or individuals under contract with the Company.

Third-party services may include:

- Coding programs offered in conjunction with CodaKids content as provided via the Brite service. By using CodaKids content over the Brite service you agree that you and your child shall not upload any content that violates the Intellectual Property rights of others and that you grant an unlimited, non-exclusive, royalty free license for the third-party service provider to use any content uploaded by your child.
- Tutoring programs offered in conjunction with Kesson Group, Inc. ("Skooli").
- Coding programs offered in conjunction with CodeCombat Inc.

You agree that you are the parent or legal guardian of the minor being registered for the third-party services and that you have authorized such minor's registration and use of the third-party service.

In addition, you agree to indemnify and hold harmless any third-party service provider against any damages, claims, or reasonable attorney's fees that arise from or are caused by your child's use of the third-party services or content.

You agree that your child will not post any content to any third-party websites that are used in delivering the third-party services or content.

Discipline and Guidance Policy

Discipline must be:

1. Individualized and consistent for each child;
2. Appropriate to the child's level of understanding;
3. Directed toward teaching the child acceptable behavior and self-control.

A caregiver may only use positive methods of discipline and guidance that encourage self-esteem, self-control, and self-direction, which include at least the following:

1. Using praise and encouragement of good behavior instead of focusing only upon unacceptable behavior;
2. Reminding a child of behavior expectations daily by using clear, positive statements;
3. Redirecting behavior using positive statements; and
4. Using brief supervised separation or time out from the group, when appropriate to the child's age and development, which is limited to no more than one minute per year of the child's age.

There must be no harsh, cruel, or unusual treatment of any child. The following types of discipline and guidance are prohibited:

1. Corporal punishment or threats of corporal punishment;
2. Punishment associated with food, naps, or toilet training;
3. Pinching, shaking, or biting a child;
4. Hitting a child with a hand or instrument;

5. Putting anything in or on a child's mouth;
6. Humiliating, ridiculing, rejecting, or yelling at a child;
7. Subjecting a child to harsh, abusive, or profane language;
8. Placing a child in a locked or dark room, bathroom, or closet with the door closed; and/or
9. Requiring a child to remain silent or inactive for inappropriately long periods of time for the child's age.

The following acts committed at school or school activity, or on the way to and from school or school activity, may result in expulsion and is up to the discretion of the Owner:

- Inflicted physical injury
- Possessed dangerous objects
- Caused damage to property
- Committed obscenity/profanity/vulgarity
- Harassed, threatened, or intimidated another student
- Engaged in act of bullying

Expulsion shall be based on one or both of the following:

- Other means of correction are not feasible or have repeatedly failed to bring about proper conduct
 - Due to the nature of the act, the presence of the pupil causes a continuing danger to the physical safety of the pupil or others
- If a child is expelled, no refunds or credits will be provided.

SPECIAL PARTICIPATION AGREEMENT AND WAIVER OF LIABILITY FOR IN-PERSON ACTIVITIES

Thank you for reading this Agreement carefully. It includes important information about participating in-person activities offered by IDEA Lab Kids Wesley Chapel (collectively, the "Activities"). This document supplements IDEA Lab Kids Wesley Chapel's general terms and conditions. In the event of a conflict between the terms of this document and the general terms and conditions, this document will govern.

NOTICE: THIS IS A LEGALLY BINDING AGREEMENT. Read the document carefully and in entirety. By signing this agreement, you give up your and your child's right to bring a court action to obtain compensation or any other remedy for any personal injury or property damage however caused arising out of the named child's (or children's) participation in the Activities, now or any time in the future.

In consideration of the services of IDEA Lab Kids Wesley Chapel, I (parent(s)/guardian(s) named below), acknowledge and agree as follows:

1. Mobile activities will take place at private homes owned or leased by the parent(s) of participants in the Activities ("Hosts"). IDEA Lab Kids Wesley Chapel does not control these private homes or the people who may be present at them. IDEA Lab Kids Wesley Chapel is not responsible for the actions of anyone who is not its employee, owner, or agent, including but not limited to Hosts and their guests or family members.
2. In consideration of being allowed to participate in any camp, field trip, birthday and/or program by IDEA Lab, the undersigned, on his or her behalf, and on the behalf of the participant(s) identified below, acknowledges, appreciates, understands, and agrees that:
 - A. I acknowledge and understand there are risks associated with participation in The IDEA Lab activities and the use of the play area and including but not limited to: contusions, fractures, scrapes, cuts, bumps, paralysis, or death.

B. I further acknowledge and understand that there are risks associated with participating in specific camps, field trips, or programs offered by IDEA Lab due to the use of paint, clay, glue, scissors, chalk, and other items associated with the specific event attended. These include, but are not limited to: skin irritation, blindness, poisoning, or death.

C. I willingly assume the risks associated with participation and accept that there are also risks that may arise due to OTHER PARTICIPANTS, which I also willingly assume.

D. Although IDEA Lab Kids Wesley Chapel recommends certain cleaning and sanitizing protocols to its Hosts, it cannot guarantee that Hosts will follow these recommendations.

3. Photo and Video Release: I understand that my child(ren) or I may be photographed and/or videoed while participating in the Activities. I grant permission to Company and any of its affiliates to use my likeness and/or image in photographs, videos, or other recordings for advertising, promotion, or any other legitimate purpose. By signing this waiver, you are also signing up for our marketing campaigns. You can opt out at any time.
4. My child does not currently have any medical condition, illness, or other health-related issue which poses a health risk to other participants in the Activities or to staff of IDEA Lab Kids Wesley Chapel, including but not limited to any viral or bacterial diseases that may be transmitted to others such as COVID-19. I will not allow my child to participate in any Activities while he or she (1) is experiencing any symptoms of COVID-19 (such as cough, shortness of breath, or fever), (2) has a confirmed or suspected case of COVID-19, or (3) has come in close contact in the last 14 days with a person who has been confirmed to have or suspected of having COVID-19. Students that arrive to any Activities with symptoms of COVID-19 or who have been exposed to COVID-19 in the past 14 days WILL NOT be allowed to participate in the Activities or enter the Host's home.
5. I will ensure my child complies with all federal, state, and local laws, orders, directives, and guidelines related to COVID-19 while participating in any of the Activities, including, without limitation, requirements related to hand sanitation, social distancing, and use of face coverings and safety equipment. I will also ensure my child follows all instructions, recommendations, and cautions of IDEA Lab Kids Wesley Chapel and its staff at all times during the Activities. I consent to IDEA Lab Kids Wesley Chapel taking my child's temperature any time that my child is present at a Host's home or participating in the Activities. I further understand that if my child develops a fever that is 99.5 degrees or higher, I will be required to pick my child up as soon as possible, and my child may be isolated from other participants in the Activities until I am able to do so.
6. My child may be exposed to or contract COVID-19 by engaging in the Activities, which may result in serious illness, personal injury, disability, death, and/or property damage. I acknowledge that these risks may result from or be compounded by the actions, omissions, or negligence of Hosts or others, including negligent emergency response or rescue operations. I understand that, while IDEA Lab Kids Wesley Chapel has implemented measures to reduce the spread of COVID-19, it cannot guarantee that I or my child will not become infected with COVID-19 due to my child's participation in the Activities and that engaging in the Activities may increase my and my child's risk of contracting COVID-19. NOTWITHSTANDING THESE RISKS, I ACKNOWLEDGE THAT MY CHILD IS VOLUNTARILY PARTICIPATING IN THE ACTIVITIES WITH KNOWLEDGE OF THE DANGERS INVOLVED. I HEREBY AGREE TO ACCEPT AND ASSUME ALL RISKS OF INJURY, ILLNESS, DISABILITY, DEATH, AND/OR PROPERTY DAMAGE TO MYSELF AND TO MY CHILD OR CHILDREN ARISING FROM MY CHILD'S PARTICIPATION IN THE ACTIVITIES, WHETHER CAUSED BY THE ORDINARY NEGLIGENCE OF IDEA LAB KIDS Wesley Chapel OR OTHERWISE.
7. I hereby expressly waive and release, on behalf of myself and my child or children, any and all claims, now known or hereafter known, against the Hosts or IDEA Lab Kids Wesley Chapel and its owners, agents, employees, affiliates, successors, and assigns (collectively, "Releasees"), on account of injury, illness, disability, death, or property damage arising out of or attributable to my child's participation in the Activities, whether arising out of the ordinary negligence of IDEA LAB KIDS Wesley Chapel or any Releasees or otherwise. I covenant

not to make or bring any such claim against IDEA Lab Kids Wesley Chapel or any other Releasee on behalf of myself or my child or children, and forever release and discharge IDEA Lab Kids Wesley Chapel and all other Releasees from liability under such claims. This waiver and release does not extend to claims for gross negligence, willful misconduct, or any other liabilities that North Carolina law does not permit to be released by agreement.

8. I shall defend, indemnify, and hold harmless IDEA Lab Kids Wesley Chapel and all other Releasees against any and all losses, damages, liabilities, deficiencies, claims, actions, judgments, settlements, interest, awards, penalties, fines, costs, or expenses of whatever kind, including reasonable attorney fees, the costs of enforcing any right to indemnification under this Release, and the cost of pursuing any insurance providers, arising out or resulting from any claim of a third party related to my child's participation in the Activities, including any claim related to my own negligence or my child's negligence.
9. This Release does not supersede, circumvent, or modify the general terms and conditions of IDEA Lab Kids Wesley Chapel but instead works together in conjunction with those terms and conditions. If any term or provision of this Release is invalid, illegal, or unenforceable in any jurisdiction, such invalidity, illegality, or unenforceability shall not affect any other term or provision of this Release or invalidate or render unenforceable such term or provision in any other jurisdiction. This Release is binding on and shall inure to the benefit of IDEA Lab Kids Wesley Chapel and me and our respective successors and assigns. All matters arising out of or relating to this Release shall be governed by and construed in accordance with the internal laws of the State of North Carolina without giving effect to any choice or conflict of law provision or rule (whether of the State of North Carolina or any other jurisdiction). Any claim or cause of action arising under this Release may be brought only in the federal and state courts located in Mecklenburg County, North Carolina, and I hereby consent to the exclusive jurisdiction of such courts on behalf of myself and my child.

I (we) am the parent or legal guardian of the minors listed below. I have the legal right to consent on behalf of my child. BY SIGNING, I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTOOD ALL OF THE TERMS OF THIS RELEASE AND THAT I AM VOLUNTARILY GIVING UP SUBSTANTIAL LEGAL RIGHTS OF MYSELF AND MY CHILD, INCLUDING THE RIGHT TO SUE THE COMPANY.

Party Payment Policy

1. I understand that the deposit is non-refundable. Any changes or cancellations to the date within twenty-one (21) days will require a full payment for the party.
2. I understand that the number of kids attending including siblings and any uninvited guests are counted towards the final count.
3. I understand that I will pay the contracted rate for the party; however, if additional kids show up then I will pay the per child additional rate based on the party package selected.
4. I understand that I will provide the final count at least seven (7) days prior to the party.
5. I understand that I will be allowed access into the party room no more than fifteen (15) minutes prior to the start of the party and I must leave within fifteen (15) minutes of my party end time. Otherwise, I will incur a charge of \$50 per 15 minutes.
6. I understand that an outside food fee will be charged for any food brought into the event not arranged through Idea Lab Kids Wesley Chapel.